

## FAQs for Suppliers supporting Legacy Dynegy Sites

### 1. What are Vistra's supply chain policies and requirements?

Vistra Supply Chain policies and requirements are available on the supply chain portion of our Vistra Energy website <https://www.vistraenergy.com/supply-chain/>.

- Terms and conditions  
<https://www.vistraenergy.com/purchase-order-terms-conditions/>
- Safety requirements (for work on site)  
<https://www.vistraenergy.com/supply-chain/our-safety-requirements/>
- Insurance requirements  
<https://www.vistraenergy.com/supply-chain/how-do-we-source/#1512421305073-438d26e3-03ac>
- Supplier Diversity and inclusion  
<https://www.vistraenergy.com/supply-chain/our-commitment-to-diversity/>

### 2. If I am a diverse and/or small supplier, what do I need to do to be included in the Vistra Supply Chain Diversity Initiative?

Please go to <https://vistraenergysupplychain.wufoo.com/forms/supplier-status-profile/> and complete our online Supplier Status Profile form. You will be asked to self-identify and upload any third party certifications you may have.

### 3. If I'm already registered with Dynegy, will I automatically be registered with Vistra?

Yes, if you are already an active supplier with Dynegy, you will be considered for ongoing work with the merged company.

### 4. I have an open PO with Dynegy. Will it be honored or will it need to be canceled and recreated?

Yes, immediately following the merger, all former Dynegy generation and retail operations continue to operate as usual and existing POs with Dynegy will be honored. In the following months, it may be necessary to transition to a new purchasing system and at that time, any impacted suppliers will be notified.

### 5. I've currently delivered partially against a PO. What should I do about the remainder of the PO?

Unless you receive different instructions from the buyer or the operations team at the legacy Dynegy site, you will be expected to deliver on the remainder of an outstanding PO. All former Dynegy generation and retail operations continue to operate as usual.

### 6. Where do I send invoices?

Continue to submit your invoices as you do today, until you are notified of a different process.

### 7. What company do I need to list on my invoice?

Keep billing to the same legal entity until otherwise notified.

### 8. What are my payment terms?

For now, the payment terms on your existing POs and contracts will be followed.

### 9. What if I have an invoice aging problem?

Contact [AP.Resolution@vistraenergy.com](mailto:AP.Resolution@vistraenergy.com) and provide the details around the invoice and associated PO.

### 10. I read about Ariba and ISN on your website. When will I need to participate in these programs?

Continue to do business as you do today. We will notify you of any future changes.

### 11. How can I speak with someone in the supply chain department?

As you might imagine, there may be some changes in our organization as we combine the Dynegy and Vistra teams. If you are unable to reach the buyer you worked with previously, please send an email to [supplychain@vistraenergy.com](mailto:supplychain@vistraenergy.com).

### 12. Who is my buyer/contact at Vistra?

As you might imagine, there may be some changes in our organization as we combine the Dynegy and Vistra teams. If you are unable to reach the buyer you worked with previously, please send an email to [supplychain@vistraenergy.com](mailto:supplychain@vistraenergy.com).

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**13. How can I get an opportunity to grow my business with Vistra?**

As competitive bid opportunities arise, Vistra supply chain professionals look to include qualified suppliers. If you have been a proven performer for Dynegy and in your industry, you may be invited to participate in new opportunities.

**14. How should I ship product? Is there an account or contact person to help me coordinate shipments?**

Follow the Routing Instructions provided with the PO.

**15. I'm currently participating in an RFQ/RFP. Should I proceed as initially intended?**

Unless you receive different instructions from the supply chain individual facilitating the RFP, you will be expected to proceed with the RFP response as initially defined.

**16. Because of the merger, are we required to open a new sales account for Vistra. What is the process?**

Contact your buyer or [supplychain@vistraenergy.com](mailto:supplychain@vistraenergy.com) if you need information or documentation to switch your Dynegy customer account to Vistra Energy.

**17. I've never heard of Vistra. Where can I go to learn more about your company?**

Vistra Energy, the parent company for TXU Energy and Luminant is a leading integrated power company headquartered in Irving, Texas. Vistra is publicly traded on the New York Stock Exchange, and more information about our company is available on our website, [www.vistraenergy.com](http://www.vistraenergy.com).